

International SOS assumes no liability in any manner and is not responsible for any loss arising out of or howsoever caused by any advice given or services provided or any acts or omissions of any service providers including without limitation medical, transportation, security or otherwise, and the Board of Pensions and/or member shall not have any recourse or claim against International SOS in connection therewith.

The terms of the Benefits Plan will govern the reimbursement of medical expenses. This program provides assistance in obtaining access to services; it is not intended to modify or change the terms of the benefits provided by the Plan.

PLEASE NOTE: International SOS Members can have access to the services available at International SOS Clinics, subject to the terms and conditions in force at each respective clinic.

Keep this information with you when you travel.

Regional Alarm Centers

In the event of an emergency, please contact the nearest Alarm Center.

If calling from Mexico, Central or South America:

Philadelphia, PA, USA Call Collect: 1-215-942-8226
Within USA Call: 1-800-523-6586 Fax: 1-215-354-2338
From Canada: 1-800-441-4767

If calling from Europe, CIS (former Soviet Republic), Africa or the Middle East:
London, England Call Collect: 44-20-8762-8008 Fax: 44-20-8748-7744

If calling from Asia, Australia or the Pacific Rim:
Singapore Call Collect: 65-6338-7800 Fax: 65-6338-7611

For SOS Alarm Centers and International Clinic information, visit us on the Web at www.internationalsos.com.

Please note: this is not a Credit Card or Medical Insurance Card.

General Provisions

1. The member must take reasonable care to prevent accident, injury or illness.
2. The advance of hospital deposits and emergency funds may require the Board of Pensions' authorization and guarantee of such funds. Any emergency hospital admittance deposit or emergency medical cash advance by International SOS must be repaid within the time designated in the Terms and Conditions.
3. The member may be required to provide International SOS with written authorizations and releases prior to an emergency evacuation or repatriation.
4. Fraud, misstatement, or concealment in the statements made by, for, and on behalf of the Board of Pensions/ member prior to or when effecting this membership or any fraudulent claim hereunder shall render the Terms and Conditions null and void and all indemnities and services shall be forfeited.

For more information about the International SOS program, call 800-773-7752 (800-PRESPLAN).

 **The Board of Pensions**
of the Presbyterian Church (U.S.A.)

2000 Market Street, Philadelphia, PA 19103-3298
800-773-7752 • 800-PRESPLAN • www.pensions.org

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 **The Board of Pensions**
of the Presbyterian Church (U.S.A.)



HOW TO
OBTAIN 
MEDICAL
ASSISTANCE
WORLDWIDE

**Detach the International SOS card
and keep it with you
when you travel abroad.**

Obtain medical assistance when you travel abroad

If you receive your medical coverage through the Benefits Plan of the Presbyterian Church (U.S.A.), the Board of Pensions provides assistance to help you access medical care in the event of an overseas emergency through International SOS, the world's largest medical assistance company and the leading provider of emergency assistance services to travelers and expatriates.

Available Assistance Services*

- 24-hour access to International SOS Physicians who provide emergency and routine medical advice
- 24-hour access to International SOS Alarm Centers for medical information, referrals and emergency assistance
- Medical and dental referrals
- Emergency medical evacuation
- Medically supervised repatriation
- Case management
- Medical expense guarantee and payment when necessary
- Medical monitoring
- Assistance with documentation for insurance claims
- Repatriation of mortal remains
- Dispatch of prescription medication and medical equipment

You may go to International SOS Clinics for:

- Primary care
- Emergency services

Visit www.internationalsos.com for country guides before you travel.

* Not all available services are reimbursed by the Benefits Plan and the member may be required to make payments to the Board of Pensions for amounts advanced for certain services.

About the Program

What is the role of International SOS?

International SOS provides traveling Plan members with worldwide medical assistance services 24 hours a day, 365 days a year.

How can International SOS help?

International SOS provides peace of mind for you and your family. One phone call connects you to the International SOS network of multilingual specialists. When you are traveling overseas, call International SOS any time for simple or critical medical matters.

How does it work?

See the detachable card for the telephone numbers of three International SOS Regional Alarm Centers worldwide. Or visit www.internationalsos.com for the complete list. In the event of an emergency, call the nearest Alarm Center.

How do I access International SOS Services when an emergency arises?

Contact any Alarm Center from anywhere in the world by calling directly, by calling collect, or by calling the toll-free number. For faster assistance when calling, please be prepared to provide the following:

- Your organization's name: The Board of Pensions of the Presbyterian Church (U.S.A.)
- Plan member's name
- International SOS membership number: 11BCMA000136
- Name of caller, location, telephone/fax number, relationship to Plan member
- Description of the member's condition and/or situation

If the Plan member is already being treated:

- Name, location, and telephone number of hospital or clinic
- Name, location, and telephone numbers where the treating doctor can be reached

When will International SOS guarantee or pay medical expenses?

International SOS will guarantee or pay for medically necessary expenses with the approval of the Board of Pensions **only** for members covered under the PPO provisions of the Benefits Plan or the Medicare Supplement Program when the charges are beyond what you can pay and the provider or facility is demanding payment (if you are participating in Anthem or TRICARE, you need to contact them for assistance).

How do I access the International SOS Online Security and Travel Health Reports and Information?

- Go to the International SOS Web site at: www.internationalsos.com.
- Follow the prompts for Member's Login.
- Have your International SOS membership number ready.
- You will be at the main menu. From here just select the sub-menus to find and print the reports you need.

Terms and Conditions between the Benefits Plan and International SOS Limitations

International SOS is not to be held responsible for failure to provide services and/or for delays if caused by acts of God, strikes, or conditions beyond its control, including, but not limited to, flight conditions or situations where the rendering of its services is prohibited or delayed by local laws, regulators or regulatory agencies. International SOS shall notify the Board of Pensions of any circumstance likely to cause such failure or delay as soon as reasonably practicable.

In no event shall International SOS be liable under this contract or in the course of the provision of any service, for any incidental, special, consequential or indirect loss, damages, costs, charges, fees or expenses (including without limitation loss of profits, loss of revenue, loss of business or loss of use).



The Board of Pensions of the Presbyterian Church (U.S.A.)

Membership Number: 11BCMA000136
Benefits Plan Member