

For More Information

If you need help or information, please call the Board of Pensions Monday through Friday between 8:30 a.m. and 5:00 p.m. ET.

The Board of Pensions

Toll Free 800-773-7752 (800-PRESPLAN)

TDD 877-522-7948

Outside U.S. 215-587-7200

Fax 215-587-6215

Mail The Board of Pensions
of the Presbyterian Church (U.S.A.)
2000 Market Street
Philadelphia, PA 19103-3298

Website Pensions.org

Email memberservices@pensions.org

Provider Information

Please call during hours listed for information and referrals.

- **PPO Physician and Hospital Information**

Blue Card® PPO
(Highmark Blue Cross Blue Shield)
888-835-2959, M-F 8:00 a.m. to 5:00 p.m. ET
Highmarkbcbs.com

- **Mental Health and Substance Abuse**

Cigna Behavioral Health (Cigna)
866-640-2772, available 24 hours
Cignabehavioral.com (employer ID: pcusa)

- **Prescription Drugs**

Express Scripts®
800-344-3896, available 24 hours
Member.express-scripts.com

- **Informed Care Management Services**

ActiveHealth Management
866-794-3127, M-F 8:30 a.m. to 11:00 p.m. ET
Sat. 9:00 a.m. to 2:00 p.m. ET

- **24-Hour Nurse Line**

ActiveHealth Management
866-794-3127, available 24 hours

- **Optional Dental**

Aetna
800-843-3661, available 24 hours
Aetna.com

- **Optional Long-Term Care Insurance**

CNA
800-528-4582, M-F 8:00 a.m. to 6:00 p.m. ET

- **Vision Program**

VSP®
800-877-7195, M-F 8:00 a.m. to 10:00 p.m. ET
VSP.com

- **Overseas Medical Assistance**

International SOS Assistance, Inc.
Before traveling, call the Board of Pensions at
800-773-7752 (800-PRESPLAN) to obtain
information and card.

Pre-Certification

- **Inpatient Hospital Admissions**

ActiveHealth Management
866-794-3127, M-F 8:00 a.m. to 8:00 p.m. ET

- **Scheduled MRIs/MRAs and CAT Scans**

ActiveHealth Management
866-794-3127, M-F 8:00 a.m. to 8:00 p.m. ET

- **Mental Health and Substance Abuse**

Cigna Behavioral Health (Cigna)
866-640-2772, available 24 hours
Cignabehavioral.com (employer ID: pcusa)



Emergency

- **24-Hour Nurse Line**
ActiveHealth Management
866-794-3127, available 24 hours
- **Mental Health and Substance Abuse**
Cigna Behavioral Health (Cigna)
866-640-2772, available 24 hours
Cignabehavioral.com (employer ID: pcusa)
- **Inpatient Emergency Admissions (call within 48 hours for hospital admissions)**
ActiveHealth Management
866-794-3127, available 24 hours

Fidelity

- **Fidelity Investments**
800-343-0860, M-F 8:00 a.m. to midnight ET
Fidelity.com/atwork
Hotline for church treasurers: 800-917-4369,
M-F 8:00 a.m. to midnight ET

Education Specialists

- **The Rev. Rodney Sewell**
215-587-7221 or 800-773-7752, ext. 7221
Email: rsewell@pensions.org
- **The Rev. Steven Fleming**
800-510-1525 or 800-773-7752, ext. 7041
Email: sfleming@pensions.org

Regional Representatives

- **The Rev. Ernesto Badillo, Jr.** Synods of the Trinity, the Covenant, and Boriquen
800-773-7752, ext. 7346
Email: ebadillo@pensions.org
- **The Rev. Mark Frey** Synods of Alaska, Northwest and the Pacific
800-510-3068 or
800-773-7752, ext. 7042
Email: mfrey@pensions.org
- **The Rev. Dr. Allison K. Seed** Synod of the Northeast
800-773-7752, ext. 7482
Email: aseed@pensions.org
- **The Rev. Dr. Clayton Cobb** Synods of the Southwest, Southern California, and Hawaii
800-773-7752, ext. 7048
Email: ccobb@pensions.org
- **The Rev. Dr. Douglas Kelly** Synods of Lakes and Prairies, Mid-America, and Lincoln Trails
800-511-0132 or
800-773-7752, ext. 7045
Email: dkelly@pensions.org
- **T. Clark Simmons** Synod of South Atlantic and part of the Synod of Living Waters (MS, AL)
800-966-1575 or
800-773-7752, ext. 7046
Email: csimmons@pensions.org
- **The Rev. Helen Locklear** Synod of the Mid-Atlantic and part of the Synod of Living Waters (KY, TN)
888-564-3717 or
800-773-7752, ext. 7047
Email: hlocklear@pensions.org